

Valley Water District

14515 Pioneer Way East, Puyallup, WA 98372

Telephone: 253-841-9698 / Fax: 253-770-8959

Email: service@valleywaterdistrict.com

To: Property Owners/VWD Customers in Eldorado System

June 26, 2026

Re: Meter Replacement Project

Meter Replacement Project Information:

Due to the age of approximately half of the water meters throughout the District Systems, the District has started a 3-year program to replace all the existing manual read meters with current radio read technology. When completed, all customer meters will be radio read, which will significantly increase the efficiency and accuracy of meter reading and billing. In addition, the upgrade to all radio read meters will eliminate the need to buy costly replacement meter reading equipment.

Eldorado System portion of the project begins July 6th:

The Eldorado System portion of this project is set to begin on July 6, 2026, and is expected to last approximately 1 month. We are notifying all the property owners in the system so that all will be aware of the project. The scope of work will include cleaning out the meter box and replacing approximately 116 water meters in the Eldorado portion of the system, which is roughly 70% of the meters in that system. The meter changeout itself is anticipated to take about 30 minutes during which that service will not have any water available.

Meter Changeout Process:

The following steps will be taken at each service that will be affected:

1. The meter box will be cleaned out to clear access to the meter.
2. Staff will attempt to knock on the door to notify that water will be out for approx. 30 mins.
3. The meter will be changed out.
4. Staff will flush from the customer's hose bib if one is accessible.
5. If the customer's hose bib is not accessible to flush (inside of a fence yard or no functional hose bib available), then the customer will need to flush from a cold-water faucet.

What do I need to do as a customer?

If you are not home at the time of the meter changeout and you are experiencing any discolored water, please flush from a front hose bib (or if you do not have one – flush from a cold-water faucet) for 10-15 minutes until the water runs clear. If you find that the water is not clearing, contact the District office number at 253-841-9698. If you do not live at the service location, but have tenants that do, please share this project information with them.

If you have any additional questions or concerns regarding this project, please contact the District office at 253-841-9698 or service@valleywaterdistrict.com.

Thank you for your patience throughout this project,

Sean Vance
General Manager