

# Valley Water District

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**WEDNESDAY MAY 12, 2021**

## **VALLEY RESERVOIR**

### **TRANSITION TO NEW SOURCE**

This notice is to inform you that the Puyallup Highlands water service provided by Valley Water District will be transitioning to the new Valley Reservoir beginning on Wednesday May 12, 2021. The transition could take up to a week for all customers to be receiving water from the Valley Reservoir and not from the City of Puyallup intertie.

Customers may experience some discolored water as the new water source will flow in the opposite direction than it was thru the City of Puyallup intertie. The water discoloration is caused from naturally occurring sediments that build in the watermain being stirred up by high flow, or in this case flow in the opposite direction. While the water may not be aesthetically appealing to look at, the water is clean and safe. The District will be monitoring the transition and will be flushing to help keep the water as clear as possible. IF you do have some discolored water please limit or restrict use to only what is necessary until the water returns to clear, and avoid doing laundry if possible.

If you have any questions or concerns regarding the transition to the new Valley Reservoir source, please contact the District at 253-841-9698 or e-mail [service@valleywaterdistrict.com](mailto:service@valleywaterdistrict.com)

Thank you again for your patience and cooperation through this process.

Thank you,  
Valley Water District

Sean Vance  
General Manager