

WET GAZETTE

2019 SPRING EDITION

Valley Water District
14515 Pioneer Way East
Puyallup WA 98372

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OPEN PUBLIC MEETINGS

Board of Commissioner meetings are held at 7:00 pm on the first and third Tuesdays of the month, at the District Office. Dates are subject to change from the regular pattern. Please confirm by calling the office or checking the website for change announcements. Ratepayers are encouraged to attend open and public board meetings.




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2018 Water Quality Reports

Valley Water District produces an annual Water Quality Report that provides an overview of your water sources and quality. To save money and resources, the report will no longer be mailed automatically to each customer. You may access the report for each system directly, including all monitoring results, at:



<i>Alderwood -</i>	http://www.valleywaterdistrict.com/forms/000127.pdf
<i>Buttes -</i>	http://www.valleywaterdistrict.com/forms/000128.pdf
<i>Chinook -</i>	http://www.valleywaterdistrict.com/forms/000129.pdf
<i>Country/El Dorado -</i>	http://www.valleywaterdistrict.com/forms/000130.pdf
<i>Puyallup Highlands -</i>	http://www.valleywaterdistrict.com/forms/000131.pdf
<i>Sierra -</i>	http://www.valleywaterdistrict.com/forms/000132.pdf
<i>Valley -</i>	http://www.valleywaterdistrict.com/forms/000133.pdf
<i>View Royal -</i>	http://www.valleywaterdistrict.com/forms/000134.pdf
<i>Winchester -</i>	http://www.valleywaterdistrict.com/forms/000135.pdf

If you are unable to access the report online or would like to receive a copy by mail, please call the District office at 253-841-9698 or e-mail service@valleywaterdistrict.com to request one.

BACKFLOW ASSEMBLY TESTING PROGRAM

OPT IN NOW! Customers who have a Backflow Prevention Assembly Device are required to have their device tested annually by July 1st of each calendar year. Valley Water District has contracted with a State Certified Backflow tester (Aqua Backflow) to perform the required test for a cost of **\$26.00 per device**. Many testers currently charge \$40-\$90 per test! Customers wishing to opt in to the program must complete a Backflow Testing Agreement (Right of Entry form). This form is available on the District website under the Forms library.

Valley Water District - a local government that works without taxes!

2019 ODD/EVEN SUMMER WATERING SCHEDULE

Even house numbers

Odd house numbers

JUNE 2019						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29

JULY 2019						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
June 30	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

AUGUST 2019						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

During the summer months, when water consumption increases, the water supply is often at its lowest. Long periods of high demand, such as what occurs during a summer drought, can endanger the supply of water. Well performance and water system reliability also decline when a water source is stressed by prolonged and excessive usage.

The District publishes an **Odd/Even Summer Watering Schedule** every year and requests that *all customers* voluntarily adhere to this proven effective conservation tool.

An odd/even schedule simply means if your house address ends in an odd number, you use water outdoors on odd calendar dates, and if your house number is even, you plan your outdoor watering for even numbered dates.

A mandatory odd/even watering schedule would be the first method put into effect if adequate water supply becomes threatened by high demand.

Putting water conservation strategies to work all year long is necessary prevention to protect your water system from reaching the point of water shortage.

Watering & Irrigation Quick Tips

- Find and fix leaks—save money and prevent waste by fixing leaks.
- Check the soil before you water. Probe with a finger or trowel to see if the soil is still damp a few inches down. When it's dry down at the root zone, it's time to water.
- Water deeply, but less frequently. An hour after watering, check the soil again to see if you've penetrated as deep as the roots reach. Adjust your watering time to moisten the whole root zone, but then wait until the upper few inches of soil are dry before watering again – that encourages deeper roots.
- Water slowly, or start and stop irrigation, to prevent surface runoff and give water time to penetrate.
- Get water right to the roots, by using a watering wand with shutoff for small areas. For larger areas, drip or soaker hose under mulch delivers water efficiently right to the roots.
- Make every drop count. Water early or late in the day to reduce evaporation, build your soil with compost and mulch, and choose low water use plants.

Questions? Call the Garden Hotline at (206) 633-0224 or email help@gardenhotline.org.

2018

ANNUAL WATER USE EFFICIENCY PERFORMANCE REPORT

In 2003, the Washington State Legislature passed the Municipal Water Law (House Bill 1338), to address the increasing demand on our state’s water resources. The law established that all municipal water suppliers must use water more efficiently in exchange for water right certainty and flexibility to help meet future needs. The Legislature directed the Department of Health to adopt an enforceable Water Use Efficiency program which became effective on January 22, 2007.

The WUE program requires water systems to manage water loss, and pay attention to their usage patterns by reporting annually to the State Health Department, system customers, and the public.

The District has several programs in effect to promote conservation.

- ◆ The District’s water commodity rate is tiered so that the more water that is used the greater the cost.
- ◆ The voluntary *Odd/Even Outdoor Watering Schedule* is promoted in the summer months. Compliance reduces the strain on water system supply.
- ◆ *FREE* water conservation devices and water-saving documents are available at the District office.
- ◆ All of the District’s water service connections are metered.

The summary results, for the 2018 reporting period for each of the District’s water systems, are presented in the table below. Should you have any questions about Water Use Efficiency law, please contact Sean Vance, District Manager at 253-841-9698 or email sean@valleywaterdistrict.com.

System Name	12-month WUE Reporting Period	Total Water Produced and Purchased (TP) – Annual Volume	Authorized Consumption (AC) – Annual Volume	Distribution System Leakage – Annual Volume TP - AC	Distribution System Leakage – Percent $DSL = [(TP - AC) / TP] \times 100 \%$
Alderwood	1/3/18 - 1/7/19	22,000,323 gallons	18,270,648 gallons	3,729,675 gallons	16.95 %
Buttes	1/3/18 - 1/3/19	33,163,628 gallons	33,367,244 gallons	-203,616 gallons*	-0.61%
Chinook	2/1/18—2/6/2019	12,821,000 gallons	10,845,484 gallons	1,975,516 gallons	15.41 %
Country/Eldorado	2/9/18-2/19/2019	31,954,000 gallons	28,668,570 gallons	3,285,430 gallons	10.28 %
Puyallup Highlands	1/5/18 - 1/3/19	19,416,553 gallons	18,803,224 gallons	613,329 gallons	3.16 %
Sierra	2/6/18—2/5/19	10,402,542 gallons	10,172,052 gallons	230,490 gallons	2.22%
Valley	1/5/18—1/3/2019	76,008,408 gallons	63,981,912 gallons	12,026,496 gallons	15.82 %
View Royal	2/7/18—2/7/2019	43,552,156 gallons	39,745,176 gallons	3,806,980 gallons	8.74 %
Winchester	2/6/18—2/5/2019	1,803,945 gallons	2,205,852 gallons	-401,907 gallons*	-22.28 %

*The Buttes and the Winchester systems both experienced failures in the source water metering process resulting in inaccurate “Total Water Produced” quantities, which in turn incorrectly shows negative distribution leakage.

Mission Statement

To provide safe and reliable water to all of the District's customers.



**WE'RE ONLINE AT
VALLEYWATERDISTRICT.COM**

Laws for Your Protection



Call Before You Dig — It's the Law!

As a homeowner, business owner, farmer, or excavator, you are required by law to make contact with underground utility owners through a one-number locator service, before you excavate.

Dial 8-1-1 to reach the regional One Call Center. The District does not locate any private water lines beyond the meter.

Cross Connection — An Important Health Concern

State law requires that the District record, monitor, and enforce the installation and maintenance of backflow prevention devices to help protect the quality of our water. Let us know if you have a lawn sprinkler system, swimming pool, hot tub, farm animals, or if you are a business of any kind.

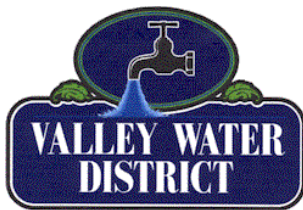
**WATER
OUR
MOST
PRECIOUS
RESOURCE**

BILLING POLICY

- ◆ **Office Hours** are Monday through Friday, 8am to 4:30pm.
- ◆ **Due date** = 10th of the month.
- ◆ **10% penalty** if payment is not received by the **25th day of the month** it is due.
- ◆ **\$20.00 Termination Notice Fee** if payment is not received 30 days after the due date.
- ◆ **\$50.00 Shutoff Fee** and the water meter is locked when payment is not received **within one week** of the date of the Termination Notice. Payment in full required to restore service.

PAYMENT OPTIONS

- ◆ **Cash, check & money order** can be received in the office. Credit/debit transactions can now be made in the office.
- ◆ **Payment Drop Box** at the District Office is accessible 24/7.
- ◆ **Debit/credit and e-Check** payments can be made **online on the website at valleywaterdistrict.com**.
- ◆ **Auto-Pay** (recurring withdrawals): Property owners can use the ACH Bank Draft Sign-up Form found on the website. You must include a voided check (this option is not available to tenants).
- ◆ **We now offer paperless billing:** Sign up form is available on the Valley Water District website.
- ◆ **Bill Payer** checks mailed from your bank may take 5-7 business days to arrive.



Valley Water District
14515 Pioneer Way East
Puyallup, WA 98372

Board of Commissioners:
Robert Fulton
Christine Johnson
Ted Hardiman

How can I save on my water bill?

Let's all do our part to fix leaks, save water and money.

- Leaks waste thousands of gallons of water and cost hundreds of dollars per year.
- Fixing leaks is an easy way to save money on water bills and saves water for Salmon.

Tips: Replacing old toilets and washing machines can make a difference

Older toilets use between 3.5 and 5 gallons of water per flush. By switching to a newer water-efficient toilet you can use 60 to 80 percent less water.

Older washing machines use between 27 and 54 gallons of water per load. Today's standard machines use 23 gallons per load. By switching to a newer, energy- and water-conserving model you can use less than 15 gallons per load.

Not rinsing dishes prior to loading the dishwasher could save up to 10 gallons per load.