



Valley Water District

WET GAZETTE

2017 SPRING EDITION

Valley Water District
14515 Pioneer Way East
Puyallup WA 98372

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Email:
service@valleywaterdistrict.co

OPEN PUBLIC MEETINGS

Board of Commissioner meetings are held at 7:00 pm on the first and third Tuesdays of the month, at the District Office. Dates are subject to change from the regular pattern. Please confirm by calling the office or checking the website for change announcements. Ratepayers are encouraged to attend open and public board meetings.



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2016 Water Quality Reports

Valley Water District produces an annual Water Quality Report that provides an overview of your water sources and quality. To save money and resources, the report will no longer be mailed automatically to each customer. You may access the report for each system directly, including all monitoring results, at:



Alderwood -	http://www.valleywaterdistrict.com/forms/000098.pdf
Buttes -	http://www.valleywaterdistrict.com/forms/000099.pdf
Chinook -	http://www.valleywaterdistrict.com/forms/000100.pdf
Country/El Dorado -	http://www.valleywaterdistrict.com/forms/000101.pdf
Puyallup Highlands -	http://www.valleywaterdistrict.com/forms/000102.pdf
Valley -	http://www.valleywaterdistrict.com/forms/000103.pdf
View Royal -	http://www.valleywaterdistrict.com/forms/000104.pdf
Winchester -	http://www.valleywaterdistrict.com/forms/000105.pdf
Sierra -	http://www.valleywaterdistrict.com/forms/000097.pdf

If you are unable to access the report online or would like to receive a copy by mail, please call the District office at 253-841-9698 or e-mail service@valleywaterdistrict.com.

Online Bill-Pay ALERT

It has recently come to our attention that several Water Districts have had Third Party Vendors misrepresenting themselves and making it appear they are affiliated with the District for purposes of processing payments. They are NOT. These companies often charge excessive fees and payments can take up to a week to get to the District, if at all. Therefore, to ensure payments are processed timely and correctly, do not use any site other than the Districts Website to pay your District account.

Valley Water District - a local government that works without taxes!

2017 ODD/EVEN SUMMER WATERING SCHEDULE

☐ Even house numbers

☒ Odd house numbers

JUNE 2017						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

JULY 2017						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

AUGUST 2017						
Sun	Mon	Tue	Wed	Thu	Fri	Sat
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

During the summer months, when water consumption increases, the **water supply** is often at its lowest. Long periods of high demand, such as what occurs during a summer drought, can endanger the supply of water. Well performance and water system reliability also decline when a water source is stressed by prolonged and excessive usage.

The District publishes an **Odd/Even Summer Watering Schedule** every year and requests that *all customers* voluntarily adhere to this proven effective conservation tool.

An odd/even schedule simply means if your house address ends in an odd number, you use water outdoors on odd calendar dates, and if your house number is even, you plan your outdoor watering for even numbered dates.

A mandatory odd/even watering schedule would be the first method put into effect if adequate water supply becomes threatened by high demand.

Putting water conservation strategies to work all year long is necessary prevention to protect your water system from reaching the point of water shortage.



How Many Miles of Pipelines?

How many miles of pipeline and aqueducts are in the US and Canada?

A: 1 million miles?

B: 500,000 miles?

C: 100,000 miles?

See answer on back of gazette.

WASHINGTON STATE LEGISLATURE

.... is in session! To inform yourself of upcoming bills that may effect you, logon to

www.leg.wa.gov/legislature

Under Bill Search, key in the word **water**. There are many water bills; so if you have a special interest you can search by that topic as well.

ANNUAL WATER USE EFFICIENCY PERFORMANCE REPORT

In 2003, the Washington State Legislature passed the Municipal Water Law (House Bill 1338), to address the increasing demand on our state's water resources. The law established that all municipal water suppliers must use water more efficiently in exchange for water right certainty and flexibility to help meet future needs. The Legislature directed the Department of Health to adopt an enforceable Water Use Efficiency program which became effective on January 22, 2007.

The WUE program requires water systems to manage water loss, and pay attention to their usage patterns by reporting annually to the State Health Department, system customers, and the public.

The District has several programs in effect to promote conservation.

- ◆ The District's water commodity rate is tiered so that the more water that is used the greater the cost.
- ◆ The voluntary *Odd-Even Outdoor Watering Schedule* is promoted in the summer months. Compliance reduces the strain on water system supply.
- ◆ *FREE* water conservation devices and water-saving documents are available at the District office.
- ◆ All of the District's water service connections are metered.

The summary results, for the 2016 reporting period for each of the District's water systems, are presented in the table below. Should you have any questions about Water Use Efficiency law, please contact Sean Vance, District Manager at 253-841-9698 or email sean@valleywaterdistrict.com.

System Name	12-month WUE Reporting Period	Total Water Produced and Purchased (TP) – Annual Volume	Authorized Consumption (AC) – Annual Volume	Distribution System Leakage – Annual Volume TP - AC	Distribution System Leakage – Percent $DSL = [(TP - AC) / TP] \times 100 \%$
Alderwood	1/6/16 - 1/6/17	20,560,149 gallons	17,346,120 gallons	3,214,029 gallons	15.63 %
Buttes	1/5/16 - 1/10/17	25,644,200 gallons	24,406,083 gallons	1,238,117 gallons	4.83%
Chinook	2/2/16 - 2/3/17	12,645,900 gallons	10,469,770 gallons	2,176,130 gallons	17.21 %
Country/Eldorado	2/4/16 - 2/9/17	33,291,000 gallons	29,624,076 gallons	3,666,924 gallons	11.01 %
Puyallup Highlands	1/6/16 - 1/6/17	18,838,305 gallons	18,073,176 gallons	765,129 gallons	4.06 %
Sierra	02/3/16– 2/1/17	10,542,021 gallons	10,387,992 gallons	154,029 gallons	1.46%
Valley	1/7/16 - 1/4/17	71,665,786 gallons	60,324,872 gallons	11,340,914 gallons	15.82 %
View Royal	2/2/16 - 2/2/17	40,179,000 gallons	36, 278,512 gallons	3,900,488 gallons	9.71 %
Winchester	2/2/16 - 2/1/17	2,318,834 gallons	1,966,492 gallons	352,342 gallons	15.19 %

Mission Statement

To provide safe and reliable water to all of the District's customers.

Answer to Question on page 2

Approximately one million miles, or enough to circle the earth 40 times!

WE'RE ONLINE AT
VALLEYWATERDISTRICT.COM

PRSR STD
U.S. Postage
Paid
Seattle, WA
Permit #1445

Laws for Your Protection



Call Before You Dig — It's the Law!

As a homeowner, business owner, farmer, or excavator, you are required by law to make contact with underground utility owners through a one-number locator service, before you excavate.

Dial 8-1-1 to reach the regional One Call Center. The District does not locate any private water lines beyond the meter.

Cross Connection — An Important Health Concern

State law requires that the District record, monitor, and enforce the installation and maintenance of backflow prevention devices to help protect the quality of our water. Let us know if you have a lawn sprinkler system, swimming pool, hot tub, farm animals, or if you are a business of any kind.

WATER
OUR
MOST
PRECIOUS
RESOURCE

Valley Water District
14515 Pioneer Way East
Puyallup, WA 98372
Board of Commissioners:
Robert Fulton
Christine Johnson
Ted Hardiman



BILLING POLICY

- ◆ **Office Hours** are Monday through Friday, 8am to 4:30pm.
- ◆ **Due date** = 10th of the month.
- ◆ **10% penalty** if payment is not received by the **25th day of the month** it is due.
- ◆ **\$32.00 Termination Notice Fee** if payment is not received 30 days after the due date.
- ◆ **\$95.00 Shutoff Fee** and the water meter is locked when payment is not received **within one week** of the date of the Termination Notice. Payment in full required to restore service.

PAYMENT OPTIONS

- ◆ **Cash, check & money order** can be received in the office. No credit/debit transactions are available in the office.
- ◆ **Payment Drop Box** at the District Office is accessible 24/7
- ◆ **Debit/credit and e-Check** payments can be made **online or by phone at 1-877-651-3865**. No card payments in the office.
- ◆ **Auto-Pay** (recurring withdrawals): use the Bank Draft Sign-up Form, available online.
- ◆ **We now offer paperless billing:** Sign up form is available on the Valley Water District website.
- ◆ **Bill Payer** checks mailed from your bank may take 5-7 business days to arrive.