

WET GAZETTE

2018 WINTER EDITION

Valley Water District
14515 Pioneer Way East
Puyallup WA 98372

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OPEN PUBLIC MEETINGS

Board of Commissioner meetings are held at 7:00 pm on the first and third Tuesdays of the month, at the District Office. Dates are subject to change from the regular pattern. Please confirm by calling the office or checking the website for change announcements. Ratepayers are encouraged to attend open and public board meetings.



**Valley Water District -
a local government
that works without
taxes!**

2019 Rate Notification

The Board of Commissioners has adopted the following changes for all bills created on or after January 1, 2019:

1. A 5% base rate increase will be applied to all systems.
2. For District water systems that currently have 800 CF of water included in the two month billing (Alderwood, Country/Eldorado, Valley, View Royal and Winchester), the water previously included in the base rate will be removed and the base rate will be reduced by that amount.
3. The Plant Acquisition Fee will be phased out beginning in 2019 and will be completely removed in 2022 (does not apply to Buttes or Sierra).

A full copy of all rates and fees is available on the District website at www.valleywaterdistrict.com.

NEW BACKFLOW ASSEMBLY TESTING PROGRAM

In 2018, the District created a program that allows customers with backflow devices that are required to have annual testing done to "OPT IN" and have the District coordinate with a contractor to perform the test at a significantly reduced rate of \$26.00 per device (most testers charge \$40-\$90 per device). It's not too late to opt in if you haven't yet, you can find the Backflow Testing Agreement on the District website at www.valleywaterdistrict.com under FORMS.

If you are already opted in...no need to worry about future testing. Every year between May and September, the District will automatically have the contractor, Randy Horne with Aqua Backflow Testing, perform the testing for each property that has opted in.

Mission Statement

To provide safe and reliable water to all of the District's customers.



WE'RE ONLINE AT
VALLEYWATERDISTRICT.COM

Laws for Your Protection



Call Before You Dig — It's the Law!

As a homeowner, business owner, farmer, or excavator, you are required by law to make contact with underground utility owners through a one-number locator service, before you excavate.

Dial 8-1-1 to reach the regional One Call Center. The District does not locate any private water lines beyond the meter.

Cross Connection — An Important Health Concern

State law requires that the District record, monitor, and enforce the installation and maintenance of backflow prevention devices to help protect the quality of our water. Let us know if you have a lawn sprinkler system, swimming pool, hot tub, farm animals, or if you are a business of any kind.

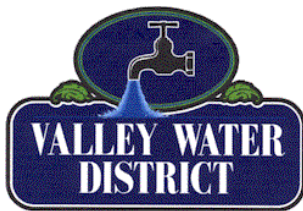
WATER
OUR
MOST
PRECIOUS
RESOURCE

BILLING POLICY

- ◆ **Office Hours** are Monday through Friday, 8am to 4:30pm.
- ◆ **Due date** = 10th of the month.
- ◆ **10% penalty** if payment is not received by the **25th day of the month** it is due.
- ◆ **\$20.00 Termination Notice Fee** if payment is not received 30 days after the due date.
- ◆ **\$50.00 Shutoff Fee** and the water meter is locked when payment is not received **within one week** of the date of the Termination Notice. Payment in full required to restore service.

PAYMENT OPTIONS

- ◆ **Cash/checks/money orders** can be received in the office. Credit/debit payments can now be made **in person** in the office.
- ◆ **Payment Drop Box** at the District Office is accessible 24/7.
- ◆ **Debit/Credit/E-Check** payments can be made **online** (www.valleywaterdistrict.com) or by phone at **1-888-891-6064**.
- ◆ **Auto-Pay** (recurring withdrawals): use the Bank Draft Sign-up Form, available online.
- ◆ **We now offer paperless billing:** Sign up form is available on the Valley Water District website.
- ◆ **Bill Payer** checks mailed from your bank may take 5-7 business days to arrive.



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Board of Commissioners:

Robert Fulton
Christine Johnson
Ted Hardiman

WINTER IS ON THE WAY... *Protect pipes from freezing.*

- ◆ **Caulk around pipes where they enter the house.** Close foundation vents. Cut wood or Styrofoam blocks to fit vent openings and slide into the vents. Open the vents again in the spring to prevent dry rot.
- ◆ **Protect outside pipes and faucets.** In some homes, the outside faucet has a separate shut-off. If you have a separate valve for outside faucets, shut it off. Then turn on all the outdoor faucets to drain the lines. Leave the outside faucets on while you go back and check your outside shut-off valve for a small brass plug or cap on the valve. Turn this plug far enough that water drains from the valve. Then, tighten the plug back and turn off all the outside faucets.
- ◆ **Wrap outside faucets or hose bibs.** Do this if you don't have a separate valve to turn off outside faucets. Disconnect garden hoses. Use newspaper or rags covered with plastic, fiberglass or molded foam insulating covers to wrap the faucet.