

WET GAZETTE

2018 SPRING EDITION

Valley Water District
14515 Pioneer Way East
Puyallup WA 98372

Phone: 253-841-9698
Fax: 253-770-8959
Email:
service@valleywaterdistrict.com

OPEN PUBLIC MEETINGS

Board of Commissioner meetings are held at 7:00 pm on the first and third Tuesdays of the month, at the District Office. Dates are subject to change from the regular pattern. Please confirm by calling the office or checking the website for change announcements. Ratepayers are encouraged to attend open and public board meetings.




Inside this issue:

- Water Conservation 2
- 2017 Annual Water Use Efficiency Performance 3
- Call Before You Dig Cross Connection Billing & Payment Info Wordsearch 4

2017 Water Quality Reports

Valley Water District produces an annual Water Quality Report that provides an overview of your water sources and quality. To save money and resources, the report will no longer be mailed automatically to each customer. You may access the report for each system directly, including all monitoring results, at:



| | |
|-----------------------------|---|
| <i>Alderwood -</i> | http://www.valleywaterdistrict.com/forms/000108.pdf |
| <i>Buttes -</i> | http://www.valleywaterdistrict.com/forms/000109.pdf |
| <i>Chinook -</i> | http://www.valleywaterdistrict.com/forms/000110.pdf |
| <i>Country/El Dorado -</i> | http://www.valleywaterdistrict.com/forms/000111.pdf |
| <i>Puyallup Highlands -</i> | http://www.valleywaterdistrict.com/forms/000112.pdf |
| <i>Sierra -</i> | http://www.valleywaterdistrict.com/forms/000113.pdf |
| <i>Valley -</i> | http://www.valleywaterdistrict.com/forms/000114.pdf |
| <i>View Royal -</i> | http://www.valleywaterdistrict.com/forms/000115.pdf |
| <i>Winchester -</i> | http://www.valleywaterdistrict.com/forms/000116.pdf |

If you are unable to access the report online or would like to receive a copy by mail, please call the District office at 253-841-9698 or e-mail service@valleywaterdistrict.com to request one.

NEW BACKFLOW ASSEMBLY TESTING PROGRAM

OPT IN NOW! Customers who have a Backflow Prevention Assembly Device are required to have their device tested annually by July 1st of each calendar year. Valley Water District has contracted with a State Certified Backflow tester (Aqua Backflow) to perform the required test for a cost of **\$26.00 per device**. Many testers currently charge \$40-\$90 per test! Customers wishing to opt in to the program must complete a Backflow Testing Agreement (Right of Entry form). This form is available on the District website under the Forms library.

Valley Water District - a local government that works without taxes!

2018 ODD/EVEN SUMMER WATERING SCHEDULE

Even house numbers

Odd house numbers

| JUNE 2018 | | | | | | |
|-----------|-----|-----|-----|-----|-----|-----|
| Sun | Mon | Tue | Wed | Thu | Fri | Sat |
| | | | | | 1 | 2 |
| 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| 10 | 11 | 12 | 13 | 14 | 15 | 16 |
| 17 | 18 | 19 | 20 | 21 | 22 | 23 |
| 24 | 25 | 26 | 27 | 28 | 29 | 30 |

| JULY 2018 | | | | | | |
|-----------|-----|-----|-----|-----|-----|-----|
| Sun | Mon | Tue | Wed | Thu | Fri | Sat |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| 8 | 9 | 10 | 11 | 12 | 13 | 14 |
| 15 | 16 | 17 | 18 | 19 | 20 | 21 |
| 22 | 23 | 24 | 25 | 26 | 27 | 28 |
| 29 | 30 | 31 | | | | |

| AUGUST 2018 | | | | | | |
|-------------|-----|-----|-----|-----|-----|-----|
| Sun | Mon | Tue | Wed | Thu | Fri | Sat |
| | | | 1 | 2 | 3 | 4 |
| 5 | 6 | 7 | 8 | 9 | 10 | 11 |
| 12 | 13 | 14 | 15 | 16 | 17 | 18 |
| 19 | 20 | 21 | 22 | 23 | 24 | 25 |
| 26 | 27 | 28 | 29 | 30 | 31 | |

During the summer months, when water consumption increases, the water supply is often at its lowest. Long periods of high demand, such as what occurs during a summer drought, can endanger the supply of water. Well performance and water system reliability also decline when a water source is stressed by prolonged and excessive usage.

The District publishes an **Odd/Even Summer Watering Schedule** every year and requests that *all customers* voluntarily adhere to this proven effective conservation tool.

An odd/even schedule simply means if your house address ends in an odd number, you use water outdoors on odd calendar dates, and if your house number is even, you plan your outdoor watering for even numbered dates.

A mandatory odd/even watering schedule would be the first method put into effect if adequate water supply becomes threatened by high demand.

Putting water conservation strategies to work all year long is necessary prevention to protect your water system from reaching the point of water shortage.

HOW LONG SHOULD YOU WATER?

Planting Beds

To determine the delivery rate of your watering system, perform this simple test: When it's time to water (check soil moisture with a trowel first), run sprinklers or drip/soaker lines for 15 minutes, then wait a few hours and dig into the soil to see how deep the water has reached. Repeat until soil is moist as far down as the roots grow. Check the soil every few weeks in summer to keep up with seasonal changes.



Lawns

Most lawns need only 1 inch of water each week to stay green during our Northwest summers, and only half that much in September. To find out how long your sprinklers take to supply this amount, place several short, straight-sided, empty containers (like tuna or cat food cans) on your lawn. Place some near the edges of the spray pattern and some near the center. Turn on the sprinkler(s) for 15 minutes, then measure the water depth in each can with a ruler and determine the average depth.



ANNUAL WATER USE EFFICIENCY PERFORMANCE REPORT

In 2003, the Washington State Legislature passed the Municipal Water Law (House Bill 1338), to address the increasing demand on our state's water resources. The law established that all municipal water suppliers must use water more efficiently in exchange for water right certainty and flexibility to help meet future needs. The Legislature directed the Department of Health to adopt an enforceable Water Use Efficiency program which became effective on January 22, 2007.

The WUE program requires water systems to manage water loss, and pay attention to their usage patterns by reporting annually to the State Health Department, system customers, and the public.

The District has several programs in effect to promote conservation.

- ◆ The District's water commodity rate is tiered so that the more water that is used the greater the cost.
- ◆ The voluntary *Odd/Even Outdoor Watering Schedule* is promoted in the summer months. Compliance reduces the strain on water system supply.
- ◆ *FREE* water conservation devices and water-saving documents are available at the District office.
- ◆ All of the District's water service connections are metered.

The summary results, for the 2017 reporting period for each of the District's water systems, are presented in the table below. Should you have any questions about Water Use Efficiency law, please contact Sean Vance, District Manager at 253-841-9698 or email sean@valleywaterdistrict.com.

| System Name | 12-month WUE Reporting Period | Total Water Produced and Purchased (TP) – Annual Volume | Authorized Consumption (AC) – Annual Volume | Distribution System Leakage – Annual Volume TP - AC | Distribution System Leakage – Percent DSL = [(TP - AC) / TP] x 100 % |
|--------------------|-------------------------------|---|---|---|---|
| Alderwood | 1/6/17 - 1/3/18 | 21,857,972 gallons | 17,536,127 gallons | 4,321,845 gallons | 19.77 % |
| Buttes | 1/10/17 - 1/3/18 | 31,450,100 gallons | 31,378,295 gallons | 71,805 gallons | .23% |
| Chinook | 2/3/17-2/1/2018 | 12,967,600 gallons | 11,388,728 gallons | 1,578,872 gallons | 12.18 % |
| Country/Eldorado | 2/9/17-2/9/2018 | 31,997,000 gallons | 29,497,558 gallons | 2,499,442 gallons | 7.81 % |
| Puyallup Highlands | 1/6/17 - 1/5/18 | 20,188,857 gallons | 18,842,905 gallons | 1,345,952 gallons | 6.67 % |
| Sierra | 02/1/17– 2/6/18 | 10,656,501 gallons | 10,890,132 gallons | -233,631 gallons | -2.19% |
| Valley | 1/4/17 - 1/5/18 | 76,843,326 gallons | 69,689,864 gallons | 7,153,462 gallons | 9.31 % |
| View Royal | 2/2/17 - 2/7/18 | 43,443,015 gallons | 38,528,724 gallons | 4,914,291 gallons | 11.31 % |
| Winchester | 2/1/17 - 2/6/18 | 1,870,569 gallons | 2,006,136 gallons | -135,567 gallons | -7.25 % |

Mission Statement

To provide safe and reliable water to all of the District's customers.



WE'RE ONLINE AT
VALLEYWATERDISTRICT.COM

Laws for Your Protection



Call Before You Dig — It's the Law!

As a homeowner, business owner, farmer, or excavator, you are required by law to make contact with underground utility owners through a one-number locator service, before you excavate.

Dial 8-1-1 to reach the regional One Call Center. The District does not locate any private water lines beyond the meter.

Cross Connection — An Important Health Concern

State law requires that the District record, monitor, and enforce the installation and maintenance of backflow prevention devices to help protect the quality of our water. Let us know if you have a lawn sprinkler system, swimming pool, hot tub, farm animals, or if you are a business of any kind.

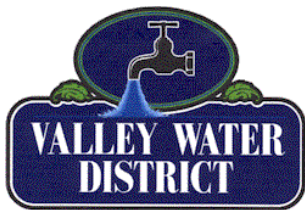


BILLING POLICY

- ◆ **Office Hours** are Monday through Friday, 8am to 4:30pm.
- ◆ **Due date** = 10th of the month.
- ◆ **10% penalty** if payment is not received by the **25th day of the month** it is due.
- ◆ **\$34.00 Termination Notice Fee** if payment is not received 30 days after the due date.
- ◆ **\$100.00 Shutoff Fee** and the water meter is locked when payment is not received **within one week** of the date of the Termination Notice. Payment in full required to restore service.

PAYMENT OPTIONS

- ◆ **Cash, check & money order** can be received in the office. No credit/debit transactions are available in the office.
- ◆ **Payment Drop Box** at the District Office is accessible 24/7
- ◆ **Debit/credit and e-Check** payments can be made **online or by phone at 1-877-651-3865**. No card payments in the office.
- ◆ **Auto-Pay** (recurring withdrawals): use the Bank Draft Sign-up Form, available online.
- ◆ **We now offer paperless billing:** Sign up form is available on the Valley Water District website.
- ◆ **Bill Payer** checks mailed from your bank may take 5-7 business days to arrive.



Valley Water District
14515 Pioneer Way East
Puyallup, WA 98372

Board of Commissioners:
Robert Fulton
Christine Johnson
Ted Hardiman

| | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|--------|-----------|
| P | M | A | E | R | T | S | B | G | T | <u>Find & Circle these words</u> | | |
| X | O | B | F | L | A | K | E | H | R | | STREAM | WELL |
| W | T | L | I | D | J | O | Q | T | E | | FILTER | TREATMENT |
| P | A | X | L | L | L | E | W | L | A | | PIPES | TANK |
| I | N | T | T | U | G | V | P | U | T | | SAFE | POLLUTION |
| P | F | O | E | Y | T | D | W | C | M | | WATER | LAKE |
| E | V | S | R | R | A | I | M | K | E | | | |
| S | T | R | Z | B | N | P | O | Y | N | | | |
| N | E | F | A | S | K | W | A | N | T | | | |